

# Environmental Report



## Cambridge South Area

[Covering the wards of Cherry Hinton, Queen Edith's and Trumpington]

Period of December 2022 to May 2023

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# 1. Introduction

This report provides an overview of the council's Streets and Open Spaces, Environmental Health, and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
  - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
  - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
  - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
  - a. Projects
  - b. Parks
  - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
  - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs, and pharaohs ants
  - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
  - c. Other public health interventions – refuse, hoarding, bonfires
  - d. Noise complaints – daytime and night-time noise complaints,

## **2. South Area Profiles**

In this section an update of what teams have been doing in the previous six months is detailed.

## Ward Profile: Cherry Hinton

### Map



### Community Engagement team

The Community Engagement team facilitated corporate events with several groups across the ward between December and May, including:

- Green Custard (March) – at Cherry Hinton Hall volunteers spent a day renovating benches, completing tree works and a litter pick.
- Ethicon (April) – at Cherry Hinton Hall volunteers spent a day renovating benches, weeding from around the old oak tree, weeding halos of smaller trees followed by a litter pick.
- Kier (May) – at Cherry Hinton Hall volunteers completed tree works, bench renovation and conservation projects in the hall grounds.



A green team session was run at Cherry Hinton Hall as part of the Big Help Out in May, and cut back brambles, sowed wildflower seeds and made stag beetle stumperies.



In January, the community engagement team and volunteers started preparing for trees for babies' scheme, bedding in trees at the nursery at Cherry Hinton Hall.

Community Payback worked in the ward and undertook work in Cherry Hinton Hall in January where they cleared all leaves and litter from the play area and splash park and cleared and edged the car park. In February they worked at St Bede's and Walpole Road and completed area litter picks and tidied bushes and hedges, as well as edging pavements around the estate. They also worked at Leete Road and the passageway to the recreation ground was swept and cutback, as well as two sides passages leading to the rear of houses. At the recreation ground the pavements were edged and bushes and hedges cutback.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Enforcement team**

Officers conduct regular proactive patrols in the area, spending approximately five to ten hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Twelve cases of littering were investigated in this area. Fixed penalty notices (FPN) are issued for littering as an alternative to prosecution. Currently officers have issued three FPN in this area this reporting period. This also includes litter from vehicles. Hot spot areas in the period have included Cherry Hinton High Street, Cheery Hinton Hall and Chelwood Road.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been nine investigations completed which resulted in

- One Community Protection Warnings, and
- Three fixed penalty notices and

The hot spot areas have been:

- Chelwood Road - when numerous cardboard boxes were left on the pavement area.
- Fishers Lane- Numerous cardboard boxes and a microwave oven.
- Chelwood Road- Car Park area behind shops cardboard boxes and large household umbrella stand.
- Cherry Hinton High Street – waste dumped by the litter bins outside shops



Officers deal with businesses within the city where there are breaches of the duty of care relating to commercial waste and can issue statutory notices (section 47) setting out how waste is to be managed, stored, and disposed of. Failure to comply with such as notice is an offence for which a fixed penalty notice can be issued. Officers make educational visits to remind businesses of their duty of care and work with Greater Cambridge Shared Waste Commercial team and other waste carriers operating in the city.

At present there are four businesses within the ward on section 47 notices. In this period, an additional three have been issued section 47 notices relating to the poor management of their trade waste, and four FPNs in the period for breach of notices.

Fourteen suspected abandoned vehicles have been investigated in the period.

- One of the vehicles has been declared abandoned and was destroyed by the council.
- Eight vehicles have been claimed by the owner or were no longer on site when officers revisited the locations: and
- Five vehicles were not at the location when officer investigated.
- One FPN was issued for an abandoned vehicle
- One vehicle was destroyed

Hot spots for abandoned vehicles in the period were Church End, Fulbourn Road and March Lane

Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team | Woodgreen Pets Charity](#)).

In the last six-month officers have investigated the following four cases of dog control issues

- One case of repeated straying at Queens Meadow.
- Two issues of PSPO breach at Cherry Hinton Hall
- One case of dog fouling Cherry Hinton Road

Six dogs were found straying and seized by the council during the last six months. The dogs were found straying at Cherry Hinton Hall, Cherry Hinton Road, Tenby Close and Paget Road. Four of the dogs were claimed by their owners, and two are still in kennels.



Officers respond to reports of illegal camping where a tent is in use. Any campers on site that are visited to be officers will be asked to move on and served a 24-hour notice to vacate. If a tent is abandoned after the 24 hours then it will be seized and stored for 28 days. Occupants of tents will be signposted to the relevant support agencies, and details of the camp passed onto the Street Outreach team who are able to respond. Officers will always seek to provide information to campers on how they can seek access to welfare facilities and support services.

In the period there have been one case of illegal camping located at Cherry Hinton Hall.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Tony Durman and Jordan Hine.

### **Operations Team**

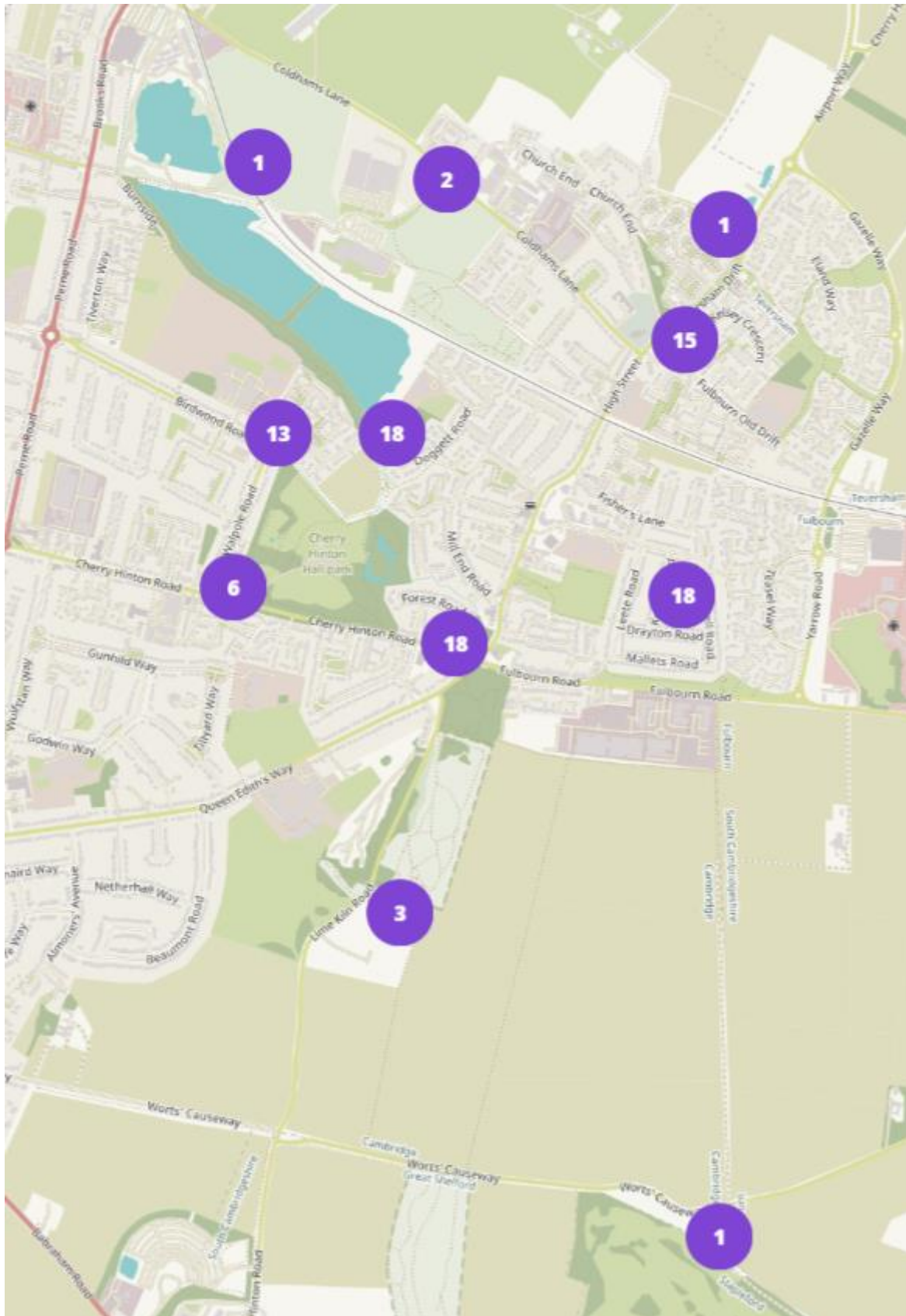
The Operations team have finished clearing all the leaf fall in the area with the ground's maintenance team. The team have completed winter pruning and maintenance of shrub beds across the highways and green spaces ready for the bird nesting season. Over the course of April, the ground's maintenance team grass began cutting across Cherry Hinton.

The Limeklin Road laybys have been identified as a hot spot for flytipping and is being monitored by the enforcement team.

The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. The team have been targeting areas that require deep cleaning and in need of attention by exception.



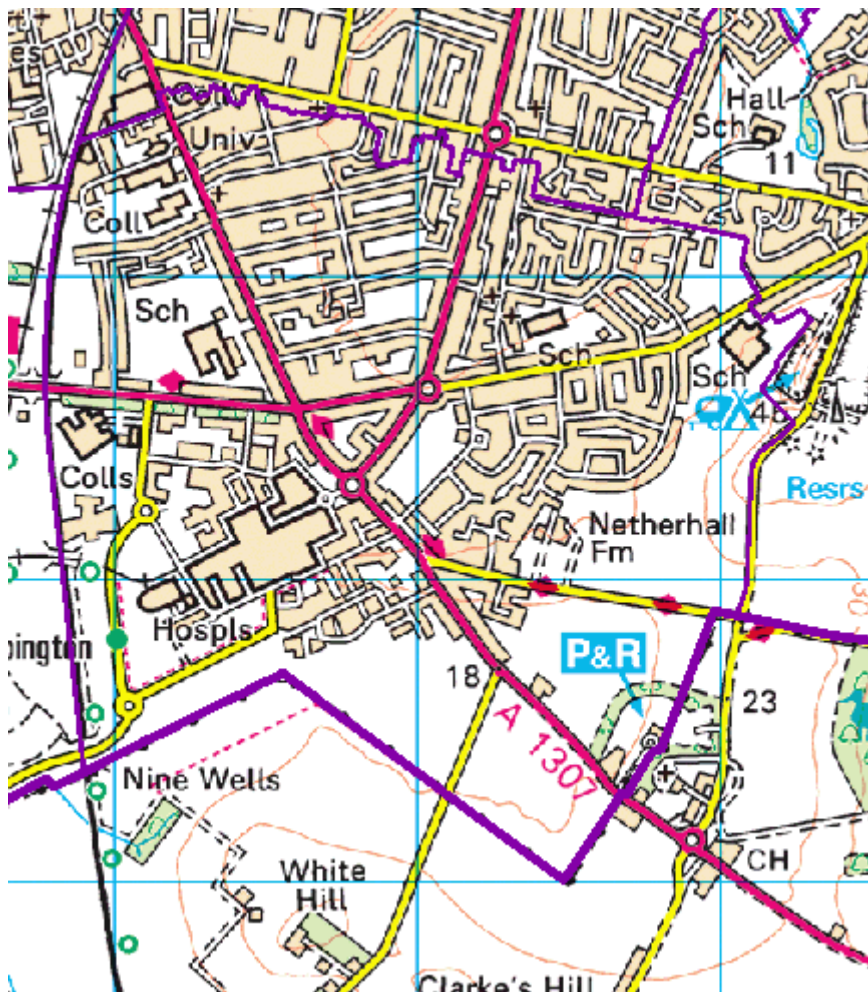
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Ward Profile: Queen Edith's

### Map



### Community Engagement team

The community engagement team worked with Community Payback who undertook work throughout the ward between December and May including litter picking, and edging pavements.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Enforcement team

Officers conduct regular proactive patrols in the area, spending approximately five to ten hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices (FPNs) are issued for littering as an alternative to prosecution. Hot spot areas in the period have included Wulfstan Way, Hills Road and Mowbray / Perne Road. Seven FPNs have been issued with one being referred to prosecution as a result of littering from motor vehicle.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been three investigations completed. Unfortunately, no evidence was found during these investigations.



Four suspected abandoned vehicles have been investigated in the period.

- One vehicle has been declared abandoned and was destroyed by the council.
- Three vehicles have been claimed by the owner or were no longer on site when officers revisited the locations.

Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team | Woodgreen Pets Charity](#)).

In the last six-month officers have investigated the following cases of dog control:

- Dog repeatedly straying into neighbouring gardens and around local area, and being allowed to foul,
- Dog jumping over neighbouring fence This includes being in the garden area and at the front of the property.

One dog was found straying and seized by the council during the last six months. The dogs were found straying at Mowbray Road and the dog was claimed by their owner.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Tony Durman and Jordan Hine.

## **Operations Team**

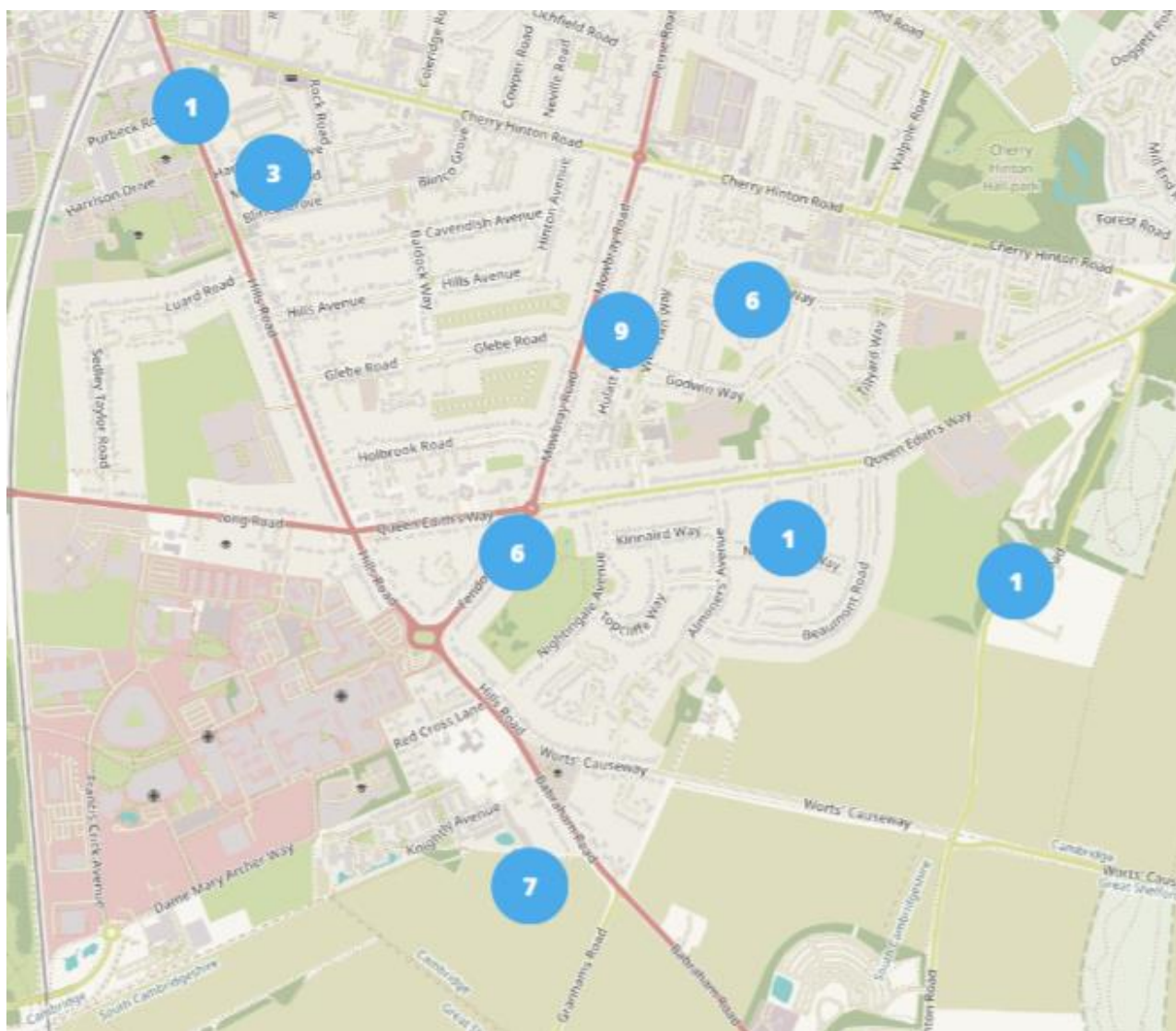
During this period, the Operations team have been finished clearing all leaf fall in the area with the ground's maintenance team. The team have completed the winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season.

Over the course of April, the ground's maintenance team started the grass cutting for the season

The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. Our team have been targeting areas that require deep cleaning and in need of attention by exception.



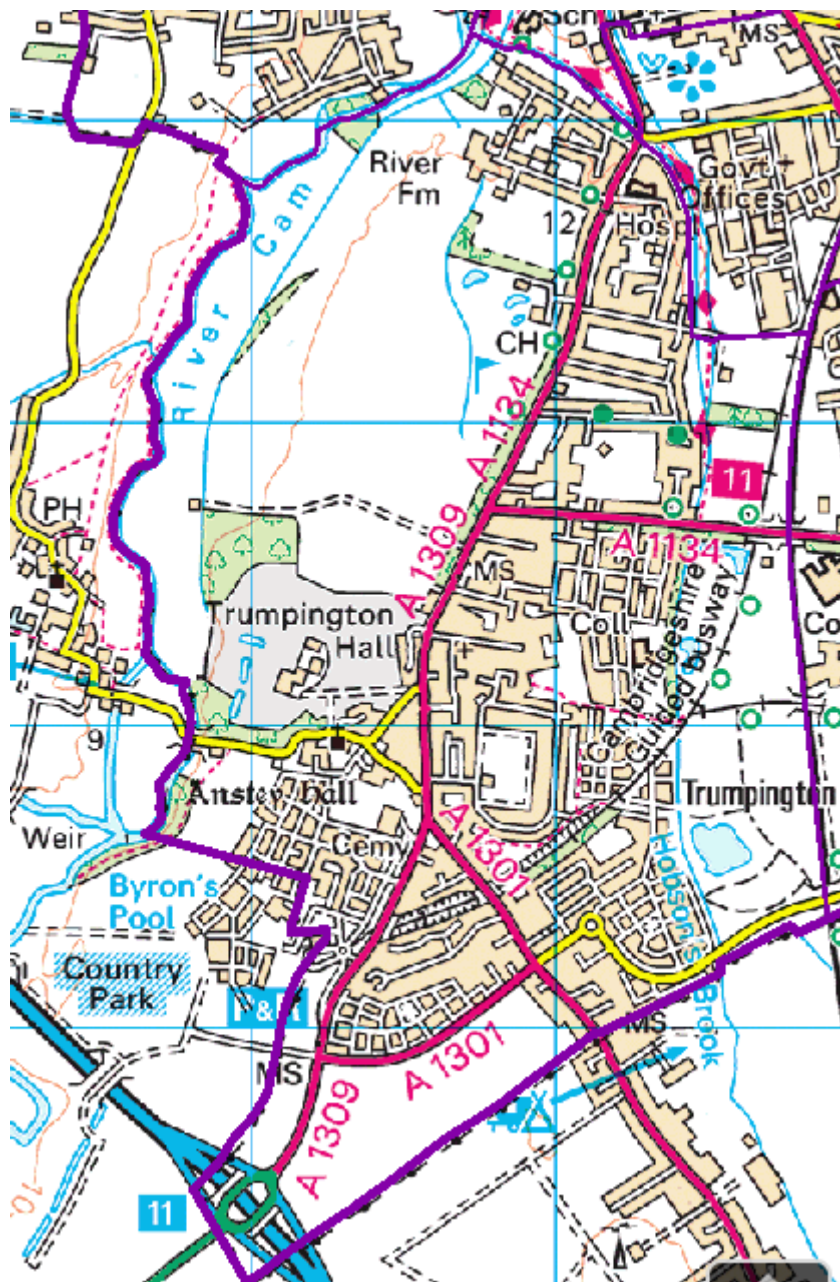
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Ward Profile: Trumpington

### Map



### Community Engagement team

In January, the Community Engagement Team held a session at Trumpington Recreation Ground for trees, where they undertook re-staking, weeding, and mulching of newly planted apple trees. They also undertook two tree planting sessions with volunteers. At Clay Farm Community Garden, the team also worked with the Community Garden volunteers to help with weeding and sowing grass seed.

In April the team facilitated a group of corporate volunteers from Future Tech who worked on Lammas Land to do some planting, renovate benches, tree works (such as weeding and mulching) and undertook a litter pick.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

## Enforcement team

Officers conduct regular proactive patrols in the area, spending approximately five to ten hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices (FPNs) are issued for littering as an alternative to prosecution. Hot spot areas in the period have included Anstey Way, Glebe Farm Drive and Monkswell.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been fourteen investigations completed which resulted in eight FPNs.

The hot spot areas have been Anstey Way, Vicarage Way and Glebe Farm Drive.



Three suspected abandoned vehicles have been investigated in the period.

- Two of the vehicles has been declared abandoned and was destroyed by the council.
- One vehicle has been claimed by the owner or was no longer on site when officers revisited the locations:

Hot spots for abandoned vehicles in the period were Addenbrookes Road and Hauxton Road.

Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team](#) | [Woodgreen Pets Charity](#)).

In the last six-month officers have investigated following cases of dog control:

- Paget Close, dog straying and being allowed to foul in area
- Paget Road, dog jumping over neighbours' fence and straying.
- Addenbrookes road, dog straying

Six dogs were found straying and seized by the council during the last six months. The dogs were found straying at places such as Addenbrookes Road, Trumpington Road, and Paget Road. Five of the six dogs were claimed by their owners, and one had been rehomed via Wood Green.

Three warning letters were sent requesting the owners update their dog's details on an approved microchipping database. All of these have been complied with, leading to no further being taken.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Tony Durman and Jordan Hine.

### **Operations Team**

The street cleansing team have been sweeping all the main roads and residential areas of detritus and completing deep cleaning as they go around the ward. Operatives have been busy clearing all the leaf fall in the area with the ground's maintenance team.

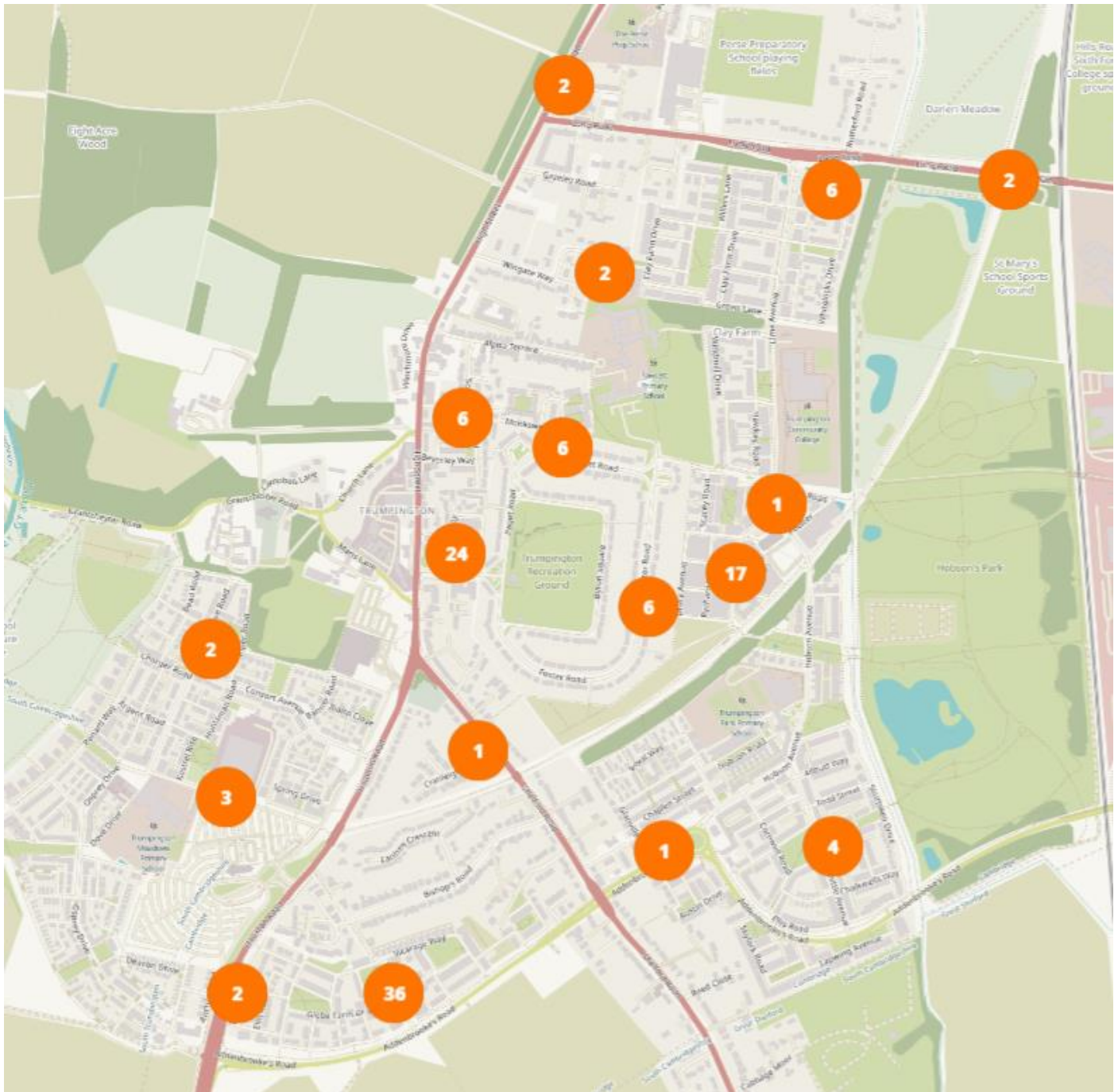
The team have completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season.

Over the course of April, the ground's maintenance team started grass cutting for the season.





The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

### Local Nature Reserves and Biodiversity

At Byron's Pool in January volunteers coppiced hazel, in February a kestrel box was put up. In March, the meadow was cut, and the marsh area was given a cut and in April Himalayan Balsam (invasive non-native) weeding was completed.

If you would like to get involved with volunteering on the Local Nature Reserves, please get in contact with Vic Smith.

## Community Engagement Team Updates

### Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) who will make suitable arrangements.

## Greater Cambridge Shared Waste Service Update

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of December 2022 to May 2023):

Date	Event	Area
03.12 2022	recycling stall	Mill Road Winter Fair
13.02 2023	Recycling talk for supported living residents	Uplands Place Cambourne
07.02 223	Talk about reusable wipes	Meadows Community Centre
01.03 223	recycling talk	Cottenham Cubs recycling talk
07.03 2023	Trip to the waste park by SCDC staff and SOS volunteers	Waterbeach
25.03 2023	Eco Day recycling talk and recycling stall	Cambourne Village College
25.03 2023	CAD	Thorpe Way Housing
01.04 23	CAD	Byron Square
08.04 23	CAD	Crathern Way
26.04 23	Trade recycling talk	Queens College
27.04 23	recycling stand	Hills Rd 6th Form College

## Environmental and Waste Data

### Public Realm [South Area]

Period	Activity	Total number of incidents	Cherry Hinton	Queen Edith's	Trumpington
December 2021 to May 2022	Fly tipping	185 <sup>1</sup>	47Error! Bookmark not defined.	30Error! Bookmark not defined.	108Error! Bookmark not defined.
December 2022 to May 2023	Fly tipping	136 <sup>2</sup>	52 <sup>2</sup>	17 <sup>2</sup>	67 <sup>2</sup>
December 2021 to May 2022	Needles	6 needles (5 instance)Error! Bookmark not defined.	0Error! Bookmark not defined.	4 needles (3 instance)Error! Bookmark not defined.	2 needles (2 instances)Error! Bookmark not defined.
December 2022 to May 2023	Needles	67 needles (5 needles) <sup>2</sup>	3 (1 instance) <sup>2</sup>	1 needle (1 needle) <sup>2</sup>	63 needles (3 instances) <sup>2</sup>
December 2021 to May 2022	Fixed penalty notices	10Error! Bookmark not defined.	4Error! Bookmark not defined.	3Error! Bookmark not defined.	3Error! Bookmark not defined.
December 2022 to May 2023	Fixed penalty notices	22 <sup>2</sup>	6 <sup>2</sup>	8 <sup>2</sup>	8 <sup>2</sup>

#### Summary of public realm data:

##### Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

##### Needles:

- Cherry Hinton: Three needles were found on St Bedes Crescent at the site of the old playground in March.
- Queen Edith's: One needle was removed from Harrison Drive near to the bicycle track in April.
- Trumpington: In February 53 needles were removed from Gresham Road in a garage area in boxes, in March two needles and drugs paraphernalia were found in Union Road garages and in April eight needles were found at the rear of a property on Bateman Street.

<sup>1</sup> Data is from 1<sup>st</sup> December 2021 to 18<sup>th</sup> May 2022

<sup>2</sup> Data is from 1<sup>st</sup> December 2022 to 22<sup>nd</sup> May 2023

**Fixed penalty notices:**

Fixed penalty notices issued across the period includes three for littering, eleven for littering from a motor vehicle, one for breach of a stator notice in regard to waste. one for domestic waste fly tipped, three for littering domestic waste, two for breach of household duty of care for waste and one for abandoning a vehicle.

## Private Realm [South Area]

No data available at time of report.

## Waste and Recycling Data [Greater Cambridge Area]

### Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 22/23	Q2 Jul-Sep 22/23	Q3 Oct-Dec 22/23	Q4 Jan-Mar 22/23	Total for 2022/23
<b>Total recycling rate</b>	51.71%	49.37%	49.32%	45.52%	48.98%
<b>Recycling rate – composting</b>	31.56%	26.97%	25.47%	19.80%	25.95%
<b>Recycling rate – dry recycling</b>	20.44%	22.37%	23.65%	25.61%	22.15%
<b>Residual waste</b>	48.00%	50.66%	50.88%	54.59%	51.03%

### 3. Key contacts

Area	Contact	Telephone Number	Email
<b>Community Engagement</b>	Community Engagement Team	01223 458084	<a href="mailto:sosvolunteers@cambridge.gov.uk">sosvolunteers@cambridge.gov.uk</a>
<b>Local Nature Reserves Ranger</b>	Vic Smith	01223 458282	<a href="mailto:Victoria.Smith@cambridge.gov.uk">Victoria.Smith@cambridge.gov.uk</a>
<b>Enforcement (Cherry Hinton, Queen Ediths and Trumpington)</b>	Tony Durman Jordan Hine	01223 458581 01223 457157	<a href="mailto:Tony.durman@cambridge.gov.uk">Tony.durman@cambridge.gov.uk</a> <a href="mailto:Jordan.hine@cambridge.gov.uk">Jordan.hine@cambridge.gov.uk</a>
<b>Streets and Open Spaces Operations / Commercial</b>	Paul Jones	01223 458282	<a href="mailto:paul.jones@cambridge.gov.uk">paul.jones@cambridge.gov.uk</a>
<b>South Area Operations Team Leader</b>	James Maberly	01223 458282	<a href="mailto:James.maberly@cambridge.gov.uk">James.maberly@cambridge.gov.uk</a>
<b>Recycling Champions</b>	Birgitta Laurent	07525 213774	<a href="mailto:recycling.champions@scambs.gov.uk">recycling.champions@scambs.gov.uk</a>

If you have a question about one of the council's services, you will be able to find several answers on our website [www.cambridge.gov.uk](http://www.cambridge.gov.uk). If you cannot find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.



## 4. Volunteer schemes

### Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

### Streets and Open Spaces Volunteers:

We are looking for volunteers to make the streets of Cambridge even cleaner, tidier, and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So, whether you are already part of an existing local group and want some additional support or you are an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy, and looking their best.

With the support of a dedicated Area Ranger, you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

As a volunteer you are free to suggest your own ideas and we will do our best to accommodate them. We do not expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) or 01223 458084

### Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You do not need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact [recycling.champions@scambs.gov.uk](mailto:recycling.champions@scambs.gov.uk) or telephone 07525 213774.